

# Two Factor Authentication for Shoonya login



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#### Introduction

As Per exchange regulations (<u>Circular</u>), it is mandatory to have two-factor authentications on your account before 30<sup>th</sup> Sep 2022, failing which; you will not be able to login to Shoonya. Users can set up TOTP authentication in case of EXE, Web, and Mobile. In the case of Mobile, the User can set TOTP and Biometric. In this Document, we will explain the Login process using two-factor authentication.

## WHAT IS TOTP

TOTP stands for "time-based one-time password". This TOTP is valid only for a short duration (Usually 30 Seconds) and is generated every 30 seconds. The User would have to download any authenticator app like Microsoft authenticator, Google authenticator on their smartphones. These applications are available on the Play store and app store. TOTP is generated by an authenticator app installed on your smartphone.

### Mobile Login Process

For Shoonya Mobile app login, follow the steps below:

1. Enter UCC code and tap on generate OTP for first time login. The Screenshot is attached below for reference.



2. Once the User taps on Get OTP then the below screen will show where the user would have to enter their Pan number and tap on generate OTP. Users will receive the OTP on their registered mobile and mail ID.



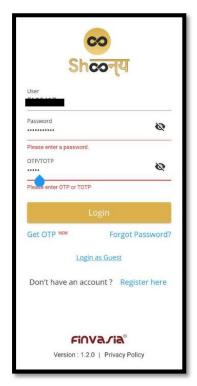


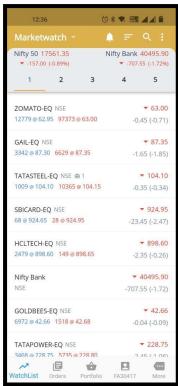


3. Users will now login by entering their password and OTP received on their registered mobile number and mail id.

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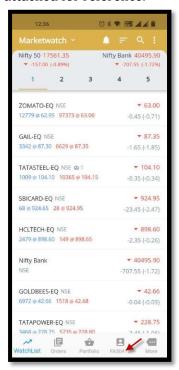


4. After login user can authenticate between TOTP, Biometric, or both.

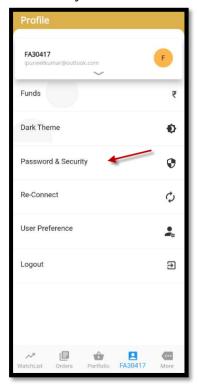
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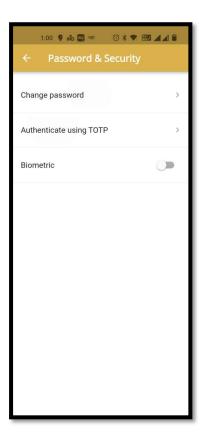
5. The User will tap on the profile icon available at the bottom of the app. Screenshot is attached for reference.



6. Users will find the option of Authenticate using TOTP and Biometric under password and security.







7. If a user taps on Authenticate with TOTP, then the app will provide an option of add to authenticator. Users should have any authenticator app like Google or Microsoft authenticator to do this. If the user doesn't have it installed on their smartphones then they would have to install it from the play store or app store. If the user has any of the authenticator apps installed on their smartphone then by tapping on Add to authenticator, the app will redirect to the authenticator app and your Time based OTP (TOTP) will automatically get registered.



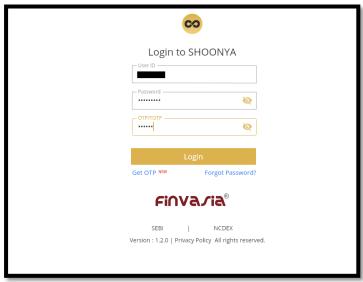




- 8. Once the user account is registered in the authenticator app then they don't have to generate OTP for login and can use TOTP which is on their authenticator app along with the password.
- 9. If the user has tapped on Biometric for authentication then whenever they re-login they would have to enter password every time after finger touch as their second factor authentication.
- 10. If user has selected both the authentications, TOTP & Biometric, then it would depend on user which authentication he would choose for login.

# SHOONYA WEB LOGIN PROCESS

1. If the User has already done the TOTP process then he can use the TOTP from his Smartphone authenticator app and can use it for login along with the password.



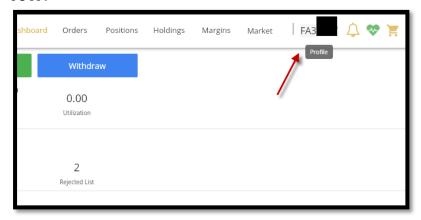
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2. If the user has not done TOTP then he would have to enter his user ID and click on get OTP. Then the user would enter his Pan Card number and click on generate OTP. The User will receive the OTP on his registered Mobile number and Email ID.



- 3. The User can now login with their password and OTP received on mobile and Email ID.
- 4. The User will click on the profile option and under security, there will be an option of TOTP.





5. When the user will click on TOTP then a QR code will open and users would have to scan the QR code from any authenticator app like Google and Microsoft authenticator which would be available on the smartphone. If it's not already installed then the user would have to install it from the play store or app store. Once the user scans the QR code then



the user's client code gets registered in the authenticator app from where they would be able to check TOTP for the next login.

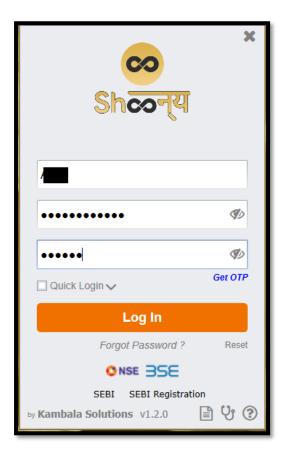


6. Once the user has registered TOTP then he can login with the password and TOTP.

# **EXE LOGIN PROCESS**

1. If the User has already done the TOTP process from mobile or web login then they can use the TOTP from his Smartphone authenticator app and can use it for login along with the password.

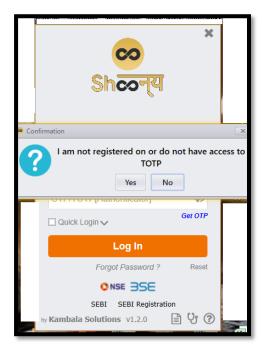


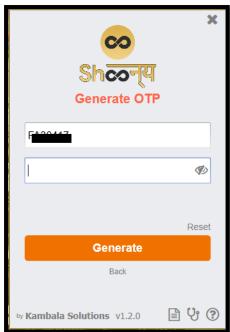


2. If the user has not done TOTP then he would have to enter his user ID and click on get OTP. Then they will get a pop-up asking for permission as TOTP is not been configured yet. After clicking on yes, the user would enter his Pan Card number and click on generate OTP. The User will receive the OTP on his registered Mobile number and Email ID.

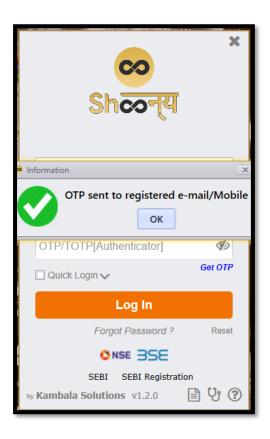




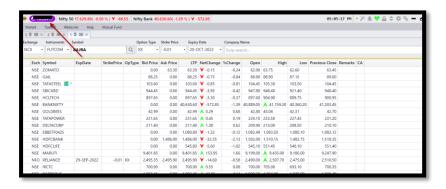








- 3. The User can now login with the password and OTP received on their registered mail id.
- 4. Once the user has logged in to Shoonya EXE then they would have to click on the user profile shown in the below screenshot.



5. After clicking on the User profile shown in the above screenshot, the user will find the option for 2fa where they will find a QR code that they would scan from the authenticator app installed on their Smartphone.





7. Once the user has registered TOTP then he can login with the password and TOTP.

NOTE -: Once the user has done TOTP authentication in any one platform (EXE, Mobile &web) then they can use the same TOTP for all three platforms and do not have to authenticate separately for all three platforms.